



SAFE SPACE APPRAISALS



Protecting our Communities Through the COVID-19 Crisis

Solidifi is actively engaged with our appraiser network to deliver a **Solidifi Safe Space Appraisal** on every transaction to protect the safety of appraisers and borrowers during the COVID-19 pandemic.

What is a Solidifi Safe Space Appraisal?

Solidifi Safe Space Appraisals take extra precautions during interior inspections and use social distancing principles for the safety of all. Solidifi Safe Space Appraisals also follow the guidelines provided by Centers for Disease Control and Prevention.

How it Works:



Personal Protective Equipment

In addition to complying with local health department and CDC guidelines, Solidifi is asking appraisers to wear gloves and a facial covering (mask or fabric which covers the mouth and nose) during the inspection.

What borrowers need to know?

- Appraisers are to wear gloves and a facial covering and will follow local health department guidelines.

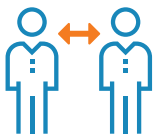


Limiting Surface Contact

In order to minimize surface contact during the interior inspection, Solidifi is asking appraisers to contact borrowers or the property contact in advance of the appointment to advise on the appropriate steps to take prior to the appraiser's arrival.

What borrowers need to know?

- Prior to the appraiser's arrival, borrowers or property contacts should:
 - Open all doors (including closets, basement, garage), open shower curtains
 - Turn on all lights
 - Open and clear access to attics, crawlspaces or other areas as required (have a ladder already set up if possible).
- Appraisers will use laser measures and limit touching surfaces when possible.



Physical Distancing

The appraiser must follow all federal, state and local guidelines for social distancing, health protection and sanitization when conducting the interior inspection of the property.

What borrowers need to know?

- Appraisers will not shake hands or distribute a business card.
- Borrowers or property contacts do not need to remain inside the property during the inspection (for example, they may choose to stand in the driveway or backyard during the appointment).
- Borrowers or property contacts will be asked to stay at a safe distance or outside the property during the inspection.



Eliminating Face-to-Face Interviews

To avoid face-to-face conversations, appraisers may be asking the borrowers or property contacts questions about the property when scheduling the inspection appointment.

What borrowers need to know?

- The appraiser may be contacting homeowners or property contacts prior to the inspection appointment to ask questions about the property.
- The appraiser will be limiting conversations with the homeowner or property contact during the inspection appointment.